



Phone: 704 765 5104 / website: www.soaringeagle.com

The quality of the service provided by Soaring Eagle Tours is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following survey will help us toward this end.

Client: World Scout Bureau

Type of Event: 13 World Scout Youth Forum Planning Team meeting

Location / Venue: Charlotte City / The Summit Bechtel Reserve

Date: 3-7 June 2015

Please shade the most appropriate space below and answer all questions.

In considering the overall direction of the company's marketing effort, how would you rate:

Doing Business With Soaring Eagle Tours

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
S.E.T. team shared a positive and winning attitude	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is effective communications between your company and the S.E.T. staff	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
S.E.T. listened to and understood and implemented your organizations event needs	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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S.E.T. aligned adequate support of your event.

How effective would you judge...

	Very Effective	Effective	Neutral	Ineffective	N/A
Our transportation	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our attention to detail in selecting a proper event location and or tour package	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our selection of your hotel accommodations	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our allotted time of event creation to implementation	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

FINAL EVALUATION OF THIS EVENT:

What did you like the most about your event?

The team smile and friendly attitude

How could the event have been improved?

Hard to find something to improve.

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